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STATE OF ARKANSAS
PUBLIC SERVICE COMMISSION

UNION STATION
LITTLE ROCK ARKANSAS

FORTY-SEVENTH
ANNUAL REPORT

YEAR ENDING DECEMBER 31 1981

BEST AVAILABLE COPY

ARKANSAS PUBLIC SERVICE COMMISSION
FORTY-SEVENTH ANNUAL REPORT

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STATE OF ARKANSAS
PUBLIC SERVICE COMMISSION
LITTLE ROCK, ARKANSAS

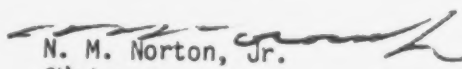
January 29, 1982

Honorable Frank White
Governor of the State of Arkansas
State Capitol
Little Rock, Arkansas 72201

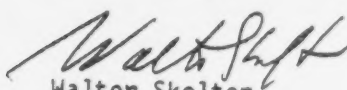
Dear Governor White:

In compliance with Section 14 of Act 324 of the Acts of Arkansas for the year 1935, the Utilities Division of the Public Service Commission submits to you the Forty-Seventh Annual Report.

Respectfully,


N. M. Norton, Jr.
Chairman


Sandra W. Cherry
Commissioner


Walter Skelton
Commissioner

PUBLIC SERVICE COMMISSION
ANNUAL REPORT, 1981

INTRODUCTION

The Public Service Commission consists of three commissioners appointed by the Governor, and a staff of 132 employees. The staff is divided into three functional divisions -- Utilities, Tax and Assessment Coordination. The Tax and Assessment Coordination Divisions submit separate annual reports; therefore, their activities will not be included in this document.

ACTIVITIES

The Utilities Division staff is divided into four units -- Quality of Service, Legal, Revenue Requirements and Research and Management. The organizational chart on page 3 depicts the reporting lines for each.

During 1981, the Commission carried out its statutory obligation to review and regulate the rates and practices of utility companies. There were 99 utility companies under the Commission's jurisdiction consisting of five privately-owned electric companies, four municipally-owned electric companies (to the extent of customers located outside a municipality's corporate limits), 19 electric cooperatives, seven privately-owned gas companies, 15 municipally-owned gas companies (to the extent of customers located outside a municipality's corporate limits), 11 water companies, 36 telephone companies and two sewer companies. The specific regulatory activities conducted by the Commission are detailed on page 12 through 17 of this report.

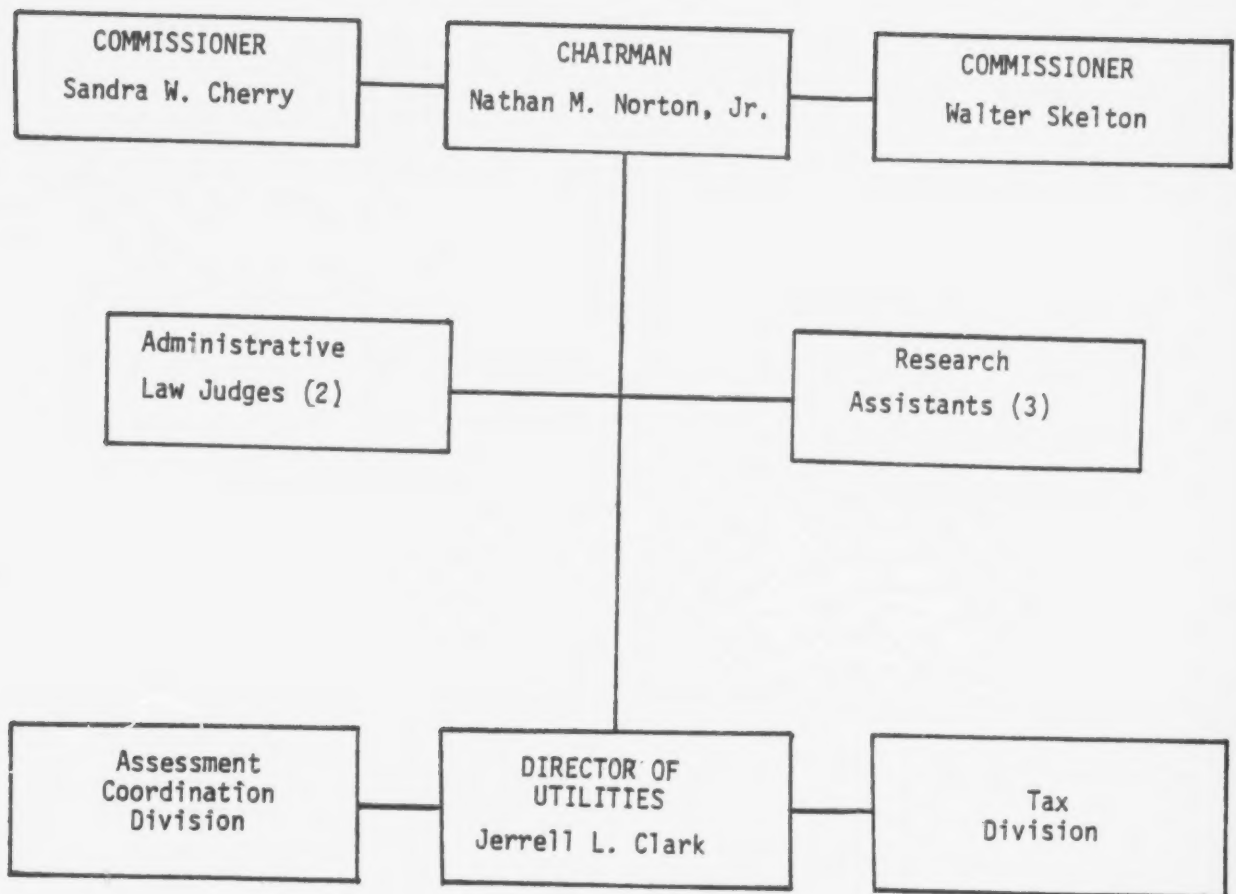
The Public Service Commission Case Management System was further implemented in 1981. However, changes in the scheduling aspect of the system were necessitated to ensure compliance with the legal time limit for issuing a final order in a rate case established in the 1981 Extraordinary Session of the General Assembly. Both the system and the staff have proven flexible in accomodating such changes.

ACHIEVEMENTS

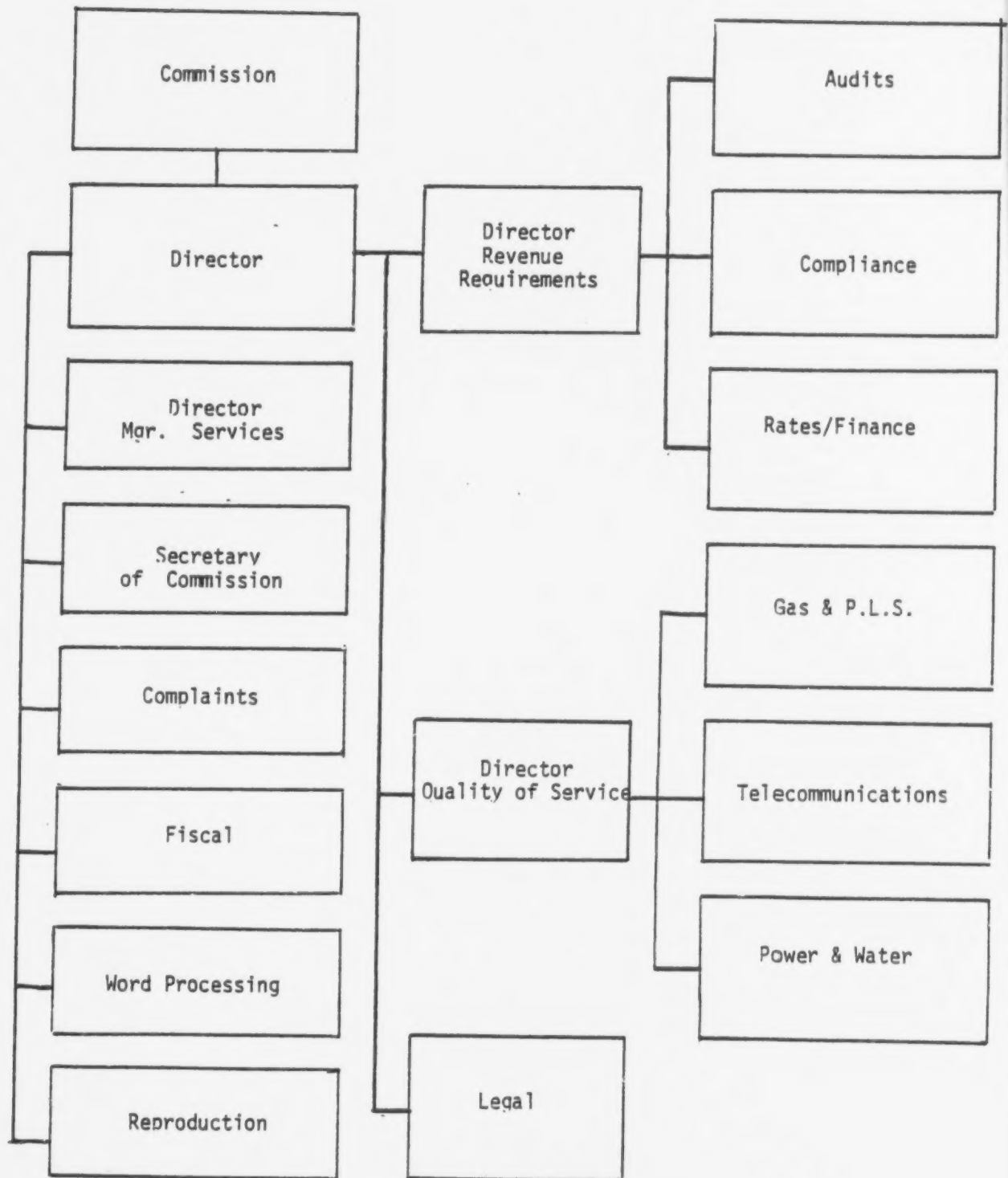
The reorganization of the Quality of Service Division has enabled the Commission to perform several functions not previously performed. The Telecommunications Section initiated, and now performs, periodic compliance inspections of telephone companies to ensure compliance with Commission rules pertaining to telephone service. This program will enable the Commission to detect

potential quality of service problems within a telephone company before they can develop into a major service problem requiring extensive capital expenditures that would be costly to the ratepayers. The Gas and Pipeline Safety Section implemented a program to evaluate compliance with Commission Quality of Service Rules and now routinely performs quality of service investigations in conjunction with rate increase applications by gas utilities. The results of these investigations are evaluated and put into written testimony for review by the Commission in rate case proceedings. Implementation of these new programs allows the Commission to be more effective in monitoring the quality of service provided to the ratepayers of Arkansas.

ORGANIZATIONAL CHART
PUBLIC SERVICE COMMISSION



ARKANSAS PUBLIC SERVICE COMMISSION
Utilities Division
Staff Organization Chart



Activity of the Complaints Section

The Complaints Section, responsible to the Director, has the responsibility of investigating and resolving consumer complaints and inquiries related to service and rates of utilities under the regulatory jurisdiction of the Commission.

The number of Consumer Complaints rose from 6,077 in 1979 to 7,536 in 1980, an increase of 24%. The number of verbal complaints increased from 4,859 in 1979 to 6,486 in 1980, an increase of 33%. Billing complaints increased due to interim rates of several utilities that were placed into effect at the end of the year.

The following page is a summary of complaints and/or inquiries processed during the calendar year of 1980.

Complaint Summary

Written Complaints

	Telephone	Electric	Gas	Water
Service	298	37	15	2
Billing	147	145	49	7
Misc.	<u>-</u>	<u>4</u>	<u>-</u>	<u>-</u>
	445	186	64	9

Total 841

Note: Each written complaint requires a minimum of three (3) Letters by Staff.

Miscellaneous Written Complaints

	Telephone	Electric	Gas	Water
	145	80	102	19

Total 346

Verbal Complaints

	Telephone	Electric	Gas	Water	Misc.
Billing	1343	2325	681	44	-
Service	1215	176	129	5	-
Misc.	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>568</u>
	2558	2501	810	49	568

Total 6486

TOTAL -- 7673

Miscellaneous Complaints (Written)

	Telephone		Electric		Gas		Miscellaneous	
	1/1- 6/30-	7/1- 12/31	1/1- 6/30-	7/1- 12/31	1/1- 6/30	7/1- 12/31	1/1- 6/30-	7/1- 12/31
	<u>32</u>	<u>113</u>	<u>44</u>	<u>36</u>	<u>30</u>	<u>72</u>	<u>9</u>	<u>10</u>
Total	145		80		102		19	
1980 Total	January 1, 1980 to June 30, 1980					115		
	July 1, 1980 to December 31, 1980					<u>231</u>		
	1980 Total					346		

Written Complaints - with file number

	<u>Telephone</u>		<u>Gas</u>		<u>Electric</u>		<u>Water</u>	
	1/1- 6/30	7/1- 12/31	1/1- 6/30	7/1- 12/31	1/1- 6/30	7/1- 12/31	1/1- 6/30	7/1- 12/31
Service	138	160	5	10	20	17	1	1
Billing	63	84	31	18	71	74	3	4
Misc.	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>4</u>	<u>-</u>	<u>-</u>	<u>-</u>
	201	244	36	28	95	91	4	5
	445		64		186		9	
1980 Totals	January 1, 1980 to June 30, 1980 336							
	July 1, 1980 to December 31, 1980 <u>368</u>							
	1980 Total 704							

Verbal Complaints

	<u>Telephone</u>		<u>Electric</u>		<u>Gas</u>		<u>Water/Sewer</u>		<u>Misc.</u>		
	<u>1/1-6/30</u>	<u>7/1-12/31</u>	<u>1/1-6/30</u>	<u>7/1-12/31</u>	<u>1/1-6/30</u>	<u>7/1-12/31</u>	<u>1/1-6/30</u>	<u>7/1-12/31</u>	<u>1/1-6/30</u>	<u>7/1-12/31</u>	
Billing	509	834	391	1934	494	187	29	15			
Service	549	666	71	105	62	67	4	1			
Misc.	-	-	-	-	-	-	-	-			
Total	<u>1058</u>	<u>1500</u>	<u>462</u>	<u>2039</u>	<u>556</u>	<u>254</u>	<u>33</u>	<u>16</u>	<u>302</u>	<u>266</u>	101
	<u>2558</u>		<u>2501</u>		<u>810</u>		<u>49</u>		<u>568</u>		
1980 Totals											
January 1, 1980 to June 30, 1980							2411				
July 1, 1980 to December 31, 1980							<u>4075</u>				
1980 Total							6486				

ARKANSAS PUBLIC SERVICE COMMISSION

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January 1, 1981 - December 31, 1981

Receipts

Utility Assessments	\$ 2,556,372.00	
Pipeline Safety Assessments	121,788.00	
Annual Filing Fees	613.00	
Other Filing Fees	1,886.00	
Miscellaneous Fees	2,639.34	
Federal Reimbursement	51,057.34	
Refunds to Expenditure - Prior Year	4,109.29	
Interest Income	79.73	
M & R Sales	311.25	
Total Receipts		\$ 2,738,855.95
Less 1.5% Treasury Fee	(40,249.48)	
Net Deposits		\$ 2,698,606.47

Disbursements

Regular Salaries	\$ 1,492,790.24
Extra Help	6,824.88
Group Insurance	23,580.92
Retirement	177,818.55
Federal Insurance Contribution	96,125.98
Postage	8,092.91
Telephone & Telegraph	10,562.41
Freight	1,746.15
Printing by Private Vendors	1,223.54
Printing by Dept. of Corrections	2,517.37
Printing by D.F. & A. Quick Copy	96.70
Printing by Other State Agencies	792.82
Advertising & Clipping Service	1,435.98
Building & Grounds Maintenance	4,095.80
Furniture & Equipment Maintenance	9,877.64
Office Equipment Repair	-0-
Public Safety Equipment Maintenance	125.00

Vehicle Maintenance	876.24
Special Research Equipment Maintenance	-0-
Water, Sewage	466.07
Rent of Office Space	94,414.37
Rooms for Special Meetings	54.50
Rent of Furniture & Equipment	264.68
Repair of Copiers	13,775.98
Rent of Postage Meters & Equipment	716.35
Rent of Office Furniture	25.75
Rent of Transportation Equipment	236.05
Official Business - Meals & Lodging - Intra	12,616.12
Educ. & Trng. Sem.- " " - "	42.49
Conf. & Conv. - " " - "	138.57
Official Business - Meals & Lodging - Inter	15,114.40
Educ. & Trng. Sem.- " " - "	16,145.55
Conf. & Conv. - " " - "	963.87
Official Business - Private Car Mileage - Intra	666.82
Educ. & Trng. Sem.- " " - "	381.42
Official Business - Private Car Mileage - Inter	-0-
Educ. & Trng. Sem.- " " - "	1,060.13
Official Business - Common Carrier - Inter	10,743.83
Educ. & Trng. Sem.- " " - "	16,104.65
Conf. & Conv. - " " - "	2,576.50
Interstate Travel - Non-State Employee	339.75
Other Travel Expense	1,617.21
Administrative Fees, Professional Services	315,880.47
Administrative Fees, Reimbursable Expenses	24,635.72
Administrative Fees, State Income Tax W/H	19,805.26
Other Legal Fees	605.00
Other Educ. Fees	505.50
Other Honoraum	-0-
Surety and Performance Bonds	199.55
Vehicle Insurance	1,648.00
Building & Contents Insurance	737.00
Data Processing Service Center Charges	9,817.53
Centrex Service Charges	56,342.22
Intrastate Association Dues & Conference Fees	29,473.77
Interstate Association Dues & Conference Fees	27,254.58
Other Non-State Contract Service	2,413.00
Vehicle License & Title Fee	197.60
Tires and Tubes	1,046.79
Credit Card Purchases	8,636.13
Stationery and Office Supplies	15,807.95
Non-Expendable Office Supplies	925.48
Educational Textbooks	282.05
Subscriptions & Publications	7,132.16
Books	2,254.43
Clothing	112.68
Photo Supplies & Materials	95.33
Janitor Supplies	-0-

Change Fund Establishment
Contract Labor Service.

10,000.00
229.40

Total Operating Expenses

\$ 2,563,085.79

Capital Expenditures

Automotive Equipment
Office Machines
Office Furniture & Equipment
Engineering Equipment

8,202.49
94,897.61
25,785.77
232.91

Total Capital Expenditures

\$ 129,118.78

Total Disbursements

2,692,204.57

Deposits Over Disbursements

\$ 6,401.90

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Summary of Major Rate Changes in the Year 1981

ARKANSAS ELECTRIC COOPERATIVE CORPORATION - Docket No. U-3071

The Commission approved the following form to effect the proper collection of revenues for the energy charge:

"If the cost per kilowatt-hour (KWH) of energy to the Cooperative changes from the base cost of 16.50 mills per KWH purchased embedded in the Cooperative's rates, the Cooperative shall increase or decrease its retail rates by an amount sufficient to compensate for the change. Such cost per kilowatt-hour of energy shall include the per KWH charges billed the Cooperative by its suppliers, and the fuel cost adjustments billed the Cooperative by its suppliers. No other costs shall be included in this adjustment."

A demand charge of \$5.82 per kw was approved.

Arkansas Public Service Commission
Order dated August 14, 1981.

RUSSELLVILLE WATER COMPANY - Docket No. U-3081

The Commission approved additional annual revenues in the amount of \$192,143.

Arkansas Public Service Commission
Order dated January 15, 1981.

WALNUT HILL TELEPHONE COMPANY - Docket No. U-3085

Utility authorized by Commission to design rates, tolls and charges to recover an overall revenue deficiency in the amount of \$242,710. Utility ordered to:

1. Conduct a study performed by an independent, qualified engineering firm to analyze the adequacy of system

design for all six company exchanges and recommending appropriate measures to remedy all service deficiencies on which Staff will file a written report approving them or suggesting modifications;

2. Utility to file a study setting forth the amount of contributions in aid to construction, if any, required to provide service to potential subscribers in the Spirit Lake area; and
3. Establish continuing Property Reports as provided in the Uniform System of Accounts.

Arkansas Public Service Commission
Order dated February 20, 1981.

UNITED TELEPHONE COMPANY - Docket No. U-3096

The Commission approved additional annual revenues in the amount of \$905,112.

Arkansas Public Service Commission
Order dated March 4, 1981.

OKLAHOMA GAS AND ELECTRIC COMPANY - Docket No. U-3105

The Commission granted rates designed to recover an overall revenue deficiency in the amount of \$11,851,338.

Arkansas Public Service Commission
Order dated May 18, 1981.

ARKANSAS POWER AND LIGHT COMPANY - Docket No. U-3108

The Commission approved additional annual revenues in the amount of \$104,900,000.

Arkansas Public Service Commission
Order dated June 4, 1981.

CONTINENTAL TELEPHONE COMPANY - Docket No. U-3110

The Commission granted additional annual revenues in the amount of \$3,657,546.

Arkansas Public Service Commission
Order dated June 11, 1981.

ARKANSAS POWER AND LIGHT COMPANY (ARK-MO AREA) - Docket No. U-3114

The Commission granted an overall revenue deficiency in the amount of \$5,686,632.

Arkansas Public Service Commission
Order dated July 17, 1981.

SOUTHWESTERN BELL TELEPHONE COMPANY - Docket No. U-3117

The Commission approved tariffs designed to produce additional revenues in the amount of \$41,497,000.

Arkansas Public Service Commission
Order dated August 6, 1981.

YELCOT TELEPHONE COMPANY - Docket No. U-3125

The Commission approved tariffs designed to produce additional annual revenues in the amount of \$85,294.

Arkansas Public Service Commission
Order dated September 10, 1981.

MOUNTAIN WATER CORPORATION - Docket No. U-3129

The utility was granted additional annual revenues in the amount of \$86,188.

Arkansas Public Service Commission
Order dated January 21, 1981.

PULASKI SEWER CORPORATION - Docket No. U-3130

Interim tariffs filed on February 27, 1981, were approved by the Commission to produce additional revenues of \$14,000 per year, to become effective on March 1, 1981.

Arkansas Public Service Commission
Order dated February 27, 1981.

The Commission approved and adopted as final rates the tariffs approved as Interim Rates on February 27, 1981.

Arkansas Public Service Commission
Order dated August 26, 1981.

SOUTHWESTERN ELECTRIC POWER COMPANY - Docket No. U-3136

The Company was authorized additional annual revenues in the amount of \$8,863,423.

Arkansas Public Service Commission
Order dated October 23, 1981.

GENERAL WATERWORKS CORPORATION - Docket No. U-3137

The Commission authorized tariffs to produce additional annual revenues in the amount of \$686,746.

Arkansas Public Service Commission
Order dated September 3, 1981.

GENERAL TELEPHONE COMPANY - Docket No. U-3138

The Commission authorized additional annual revenues in the amount of \$3,902,451.

Arkansas Public Service Commission
Order dated August 28, 1981.

MANSFIELD GAS, INC. - Docket No. U-3139

The Commission authorized additional annual revenues in the amount of \$20,657.

Arkansas Public Service Commission
Order dated April 24, 1981.

ARKANSAS WESTERN GAS COMPANY - Docket No. U-3144

The Commission authorized additional revenues in the amount of \$3,285,950.

Arkansas Public Service Commission
Order dated July 21, 1981.

YELL COUNTY TELEPHONE COMPANY - Docket No. U-3145

The Commission granted additional annual revenues in the amount of \$71,184.

Arkansas Public Service Commission
Order dated September 25, 1981.

ARKANSAS-OKLAHOMA GAS CORPORATION - Docket No. U-3146

The Commission granted an increase in annual revenues in the amount of \$1,917,212.

Arkansas Public Service Commission
Order dated October 6, 1981.

CLAY COUNTY ELECTRIC COOPERATIVE CORPORATION - Docket No. U-3148

The Company was granted additional annual revenues of \$465,756.

Arkansas Public Service Commission
Order dated June 3, 1981.

GENERAL TELEPHONE COMPANY - Docket No. 81-025-U

The Commission authorized an increase in annual revenues in the amount of \$2,061,370.

Arkansas Public Service Commission
Order dated November 17, 1981.

ARKANSAS LOUISIANA GAS COMPANY - Docket No. 81-032-U

The Commission authorized an increase in annual revenues of \$7,803,194.

Arkansas Public Service Commission
Order dated December 2, 1981.

E. RITTER TELEPHONE COMPANY - Docket No. 81-078-U

The Company was authorized by the Commission additional annual revenues in the amount of \$144,588.

Arkansas Public Service Commission
Order dated October 7, 1981.

SHUMAKER PUBLIC SERVICE CORPORATION - Docket No. 81-147-U

The Commission directed the Company to file tariffs designed to produce additional annual revenues in the amount of \$35,142.

Arkansas Public Service Commission
Order dated October 1, 1981.

RICELAND ELECTRIC COOPERATIVE CORPORATION - Docket No. 81-215-U

The Commission authorized the Company to file tariffs for additional annual revenues in the amount of \$259,322.

Arkansas Public Service Commission
Order dated December 11, 1981.

ORDERS ISSUED BY PSC FROM JANUARY, 1981, THROUGH DECEMBER, 1981

Type of Order	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Electric	36	27	36	26	43	37	32	35	31	38	34	32
Gas	13	11	15	17	17	16	13	16	15	20	3	15
Telephone	61	38	43	25	42	24	29	29	31	44	22	32
Water	8	4	6	4	1	6	5	3	6	10	1	9
Sewer	2	2	1	1	2	1	1	2	2	5	0	3
Cable Television				1								
Totals	120	82	101	74	105	84	80	85	85	117	60	91

Total Orders issued for this period was 1,026

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1980

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARK. ELECTRIC COOP.	\$ 538,989,508	\$ 120,608,750	22.38%
ARK-MO POWER CO.	43,282,504	30,319,039	70.05
ARK. POWER & LIGHT CO.	2,422,641,786	750,294,344	30.97
ARK. VALLEY ELEC. COOP.	34,652,741	13,001,470	37.52
ASHLEY-CHICOT ELEC. COOP.	5,048,688	2,550,855	50.53
C & L ELEC. COOP.	18,382,343	9,123,894	49.63
CARROLL ELEC. COOP.	41,029,364	16,181,026	39.44
CLAY COUNTY ELEC. COOP.	12,201,841	5,975,872	48.98
CRAIGHEAD ELEC. COOP.	26,795,982	14,687,498	54.81
EMPIRE DIST. ELEC. CO.	2,879,990	1,824,788	63.36
FARMERS ELEC. COOP.	6,370,606	3,452,450	54.19
FIRST ELEC. COOP.	46,556,222	30,128,672	64.71
MISS. COUNTY ELEC. COOP.	3,784,140	2,020,912	53.40
NORTH ARK. ELEC. COOP.	32,319,985	14,513,188	44.90
OKLA. GAS & ELEC. CO.	74,736,591	48,660,766	65.11
OUACHITA ELEC. COOP.	11,764,480	5,389,199	45.81
OZARKS ELEC. COOP.	27,738,894	13,711,515	49.43
PETIT JEAN ELEC. COOP.	17,996,935	6,960,251	38.67
RICELAND ELEC. COOP.	6,493,036	2,750,763	42.36
RICH MTN. ELEC. COOP.	7,523,759	2,796,392	37.17
SO. CENTRAL ARK. ELEC. COOP.	8,616,825	4,852,565	56.32
S. W. ARK. ELEC. COOP.	30,638,243	15,204,404	49.63
SOUTHWESTERN ELEC. POWER	179,930,584	83,823,487	46.59
WOODRUFF ELEC. COOP.	26,994,218	13,586,098	50.33
TOTALS	<u>\$3,627,369,265</u>	<u>\$1,212,418,198</u>	<u>33.42%</u>

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ARK. ELECTRIC COOP. CORP.*	RES.			\$	\$	
	COMM.					
	INDUST.					
	OTHER	n/a*	3,671,000,000	120,608,750	n/a*	n/a*
	TOTAL	n/a*	3,671,000,000	\$ 120,608,750	\$ n/a*	n/a*
ARK-MO POWER CO.	RES.	28,041	249,315,075	\$ 12,854,783	\$ 458	8,891
	COMM.	4,503	135,584,531	6,931,238	1,539	30,110
	INDUST.	204	201,690,788	6,852,501	33,591	988,680
	OTHER	366	61,158,398	3,680,517	10,056	167,099
	TOTAL	33,114	647,748,792	\$ 30,319,039	\$ 916	19,561
ARK. POWER & LIGHT CO.	RES.	402,794	4,476,989,000	\$ 212,695,373	\$ 528	11,115
	COMM.	49,346	2,681,855,000	128,460,059	2,603	54,348
	INDUST.	14,173	7,084,554,000	209,552,325	14,785	499,863
	OTHER	1,616	5,737,224,000	199,586,587	123,507	3,550,262
	TOTAL	467,929	19,980,622,000	\$ 750,294,344	\$ 1,603	42,700
ARK. VALLEY ELEC. COOP.	RES.	22,095	229,385,172	\$ 10,562,193	\$ 478	10,382
	COMM.	947	12,778,934	644,088	680	13,494
	INDUST.	94	43,181,265	1,501,266	15,971	459,375
	OTHER	388	2,940,400	293,923	758	7,578
	TOTAL	23,524	288,285,771	\$ 13,001,470	\$ 553	12,255
ASHLEY-CHICOT ELEC. COOP.	RES.	2,955	30,443,399	\$ 1,768,402	\$ 598	10,302
	COMM.	520	4,800,193	323,390	622	9,231
	INDUST.	116	5,924,353	425,207	3,666	51,072
	OTHER	22	393,957	33,856	1,539	17,907
	TOTAL	3,613	41,561,902	\$ 2,550,855	\$ 706	11,503

*This is a generation and transmission Cooperative (wholesale only).

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
C & L ELEC. COOP.	RES.	12,668	122,135,769	\$ 6,376,033	\$ 503	9,641
	COMM.	835	17,052,685	931,461	1,115	20,422
	INDUST.	418	18,529,715	1,435,503	3,434	44,329
	OTHER	323	3,729,744	380,897	1,179	11,547
	TOTAL	14,244	161,447,913	\$ 9,123,894	\$ 641	11,334
CARROLL ELEC. COOP.	RES.	23,939	251,357,434	\$ 12,705,123	\$ 531	10,500
	COMM.	1,022	20,037,951	1,021,858	1,000	19,607
	INDUST.	114	53,791,200	2,146,608	18,830	471,853
	OTHER	31	1,604,380	307,437	9,917	51,754
	TOTAL	25,106	326,790,965	\$ 16,181,026	\$ 645	13,016
CLAY COUNTY ELEC. COOP.	RES.	8,146	66,884,396	\$ 3,641,893	\$ 447	8,211
	COMM.	642	9,127,881	543,567	847	14,218
	INDUST.	685	32,731,907	1,630,058	2,380	47,784
	OTHER	169	2,179,214	160,354	949	12,895
	TOTAL	9,642	110,923,398	\$ 5,975,872	\$ 620	11,504
CRAIGHEAD ELEC. COOP.	RES.	18,556	217,252,650	\$ 10,761,644	\$ 580	11,708
	COMM.	2,075	23,721,335	1,581,167	762	11,432
	INDUST.	768	34,291,498	2,247,468	2,926	44,650
	OTHER	18	264,097	97,219	5,401	14,672
	TOTAL	21,417	275,529,580	\$ 14,687,498	\$ 686	12,865
EMPIRE DISTRICT ELEC. CO.	RES.	2,050	16,457,886	\$ 664,171	\$ 324	8,028
	COMM.	417	15,418,429	628,483	1,507	36,975
	INDUST.	5	14,983,252	450,859	90,172	2,996,650
	OTHER	51	2,832,971	81,275	1,594	55,548
	TOTAL	2,523	49,692,538	\$ 1,824,788	\$ 723	19,696

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
FARMERS ELEC. COOP.	RES.	4,026	44,697,165	\$ 2,149,416	\$ 534	11,102
	COMM.	242	6,287,330	281,236	1,162	25,981
	INDUST.	676	18,172,335	993,944	1,470	26,882
	OTHER	8	263,040	27,854	3,482	32,880
	TOTAL	4,952	69,419,870	\$ 3,452,450	\$ 697	14,019
FIRST ELEC. COOP.	RES.	33,124	394,791,932	\$ 19,820,968	\$ 598	11,919
	COMM.	1,177	23,360,358	1,084,468	921	19,847
	INDUST.	674	260,167,239	8,611,218	12,776	386,005
	OTHER	229	11,209,668	612,018	2,673	48,951
	TOTAL	35,204	689,529,197	\$ 30,128,672	\$ 856	19,587
MISS. COUNTY ELEC. COOP.	RES.	3,060	31,198,726	\$ 1,789,873	\$ 585	10,196
	COMM.	162	1,688,478	100,037	618	10,423
	INDUST.	10	1,762,349	103,424	10,342	176,235
	OTHER	28	259,342	27,578	985	9,262
	TOTAL	3,260	34,908,895	\$ 2,020,912	\$ 620	10,708
NORTH ARK. ELEC. COOP.	RES.	17,927	202,059,864	\$ 10,717,573	\$ 598	11,271
	COMM.	933	21,471,254	1,053,029	1,129	23,013
	INDUST.	111	55,606,473	2,337,111	21,055	500,959
	OTHER	235	3,701,751	405,475	1,725	15,752
	TOTAL	19,206	282,839,342	\$ 14,513,188	\$ 756	14,727
OKLA. GAS & ELEC. CO.	RES.	42,376	465,772,000	\$ 18,586,293	\$ 439	10,991
	COMM.	6,040	346,775,000	12,883,100	2,133	57,413
	INDUST.	112	315,600,000	9,498,372	84,807	2,817,857
	OTHER	629	297,595,000	7,693,001	12,231	473,124
	TOTAL	49,157	1,425,742,000	\$ 48,660,766	\$ 990	29,004

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
OUACHITA ELEC. COOP.	RES.	6,222	53,062,123	\$ 2,933,363	\$ 471	8,528
	COMM.	592	11,339,985	677,725	1,145	19,155
	INDUST.	70	30,237,379	1,741,281	24,875	431,963
	OTHER	6	345,472	36,830	6,138	57,579
	TOTAL	6,890	94,984,959	\$ 5,389,199	\$ 782	13,786
OZARKS ELEC. COOP.	RES.	19,930	199,844,173	\$ 10,346,751	\$ 519	10,027
	COMM.	155	6,410,912	385,509	2,487	41,361
	INDUST.	95	53,439,462	2,515,327	26,477	562,521
	OTHER	110	7,500,346	463,928	4,218	68,185
	TOTAL	20,290	267,194,893	\$ 13,711,515	\$ 676	13,169
PETIT JEAN ELEC. COOP.	RES.	10,833	90,184,497	\$ 5,178,214	\$ 478	8,325
	COMM.	827	12,461,722	650,772	787	15,069
	INDUST.	63	20,640,532	902,950	14,333	327,627
	OTHER	226	2,316,990	228,315	1,010	10,252
	TOTAL	11,949	125,603,741	\$ 6,960,251	\$ 583	10,512
RICELAND ELEC. COOP.	RES.	2,657	24,386,511	\$ 1,305,964	\$ 492	9,178
	COMM.	159	1,574,585	101,907	641	9,903
	INDUST.	549	18,644,939	1,340,899	2,442	33,962
	OTHER	-0-	-0-	1,993	-0-	-0-
	TOTAL	3,365	44,606,035	\$ 2,750,763	\$ 817	13,256
RICH MTN. ELEC. COOP.	RES.	4,214	40,993,217	\$ 2,455,252	\$ 583	9,728
	COMM.	171	1,721,717	96,187	563	10,069
	INDUST.	54	3,580,541	228,768	236	66,306
	OTHER	-0-	-0-	16,185	-0-	-0-
	TOTAL	4,439	46,295,475	\$ 2,796,392	\$ 630	10,429

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
SO. CENTRAL ARK. ELEC. COOP.	RES.	6,471	55,048,661	\$ 3,122,472	\$ 483	8,507
	COMM.	307	4,418,418	254,785	830	14,392
	INDUST.	42	39,875,265	1,445,768	34,423	949,411
	OTHER	6	105,042	29,540	4,923	17,507
	TOTAL	6,826	99,447,386	\$ 4,852,565	\$ 711	14,569
S.W. ARK. ELEC. COOP.	RES.	16,020	155,965,541	\$ 8,503,885	\$ 531	9,736
	COMM.	1,096	20,348,618	965,829	881	18,566
	INDUST.	180	154,69,141	5,650,379	31,391	859,395
	OTHER	11	306,162	84,311	7,665	27,833
	TOTAL	17,307	331,311,462	\$ 15,204,404	\$ 879	19,143
SOUTHWESTERN ELEC. POWER	RES.	59,993	545,826,597	\$ 21,560,309	\$ 359	9,098
	COMM.	8,447	375,535,666	13,877,821	1,643	44,458
	INDUST.	934	876,596,858	21,861,920	23,407	938,541
	OTHER	557	1,010,595,277	26,523,437	47,618	1,814,354
	TOTAL	69,931	2,808,554,398	\$ 83,823,487	\$ 1,198	40,162
WOODRUFF ELEC. COOP.	RES.	12,890	128,808,253	\$ 7,348,287	\$ 570	9,993
	COMM.	596	12,149,047	702,996	1,179	20,384
	INDUST.	1,987	96,448,627	5,420,001	2,728	48,540
	OTHER	6	102,710	114,814	19,136	17,118
	TOTAL	15,479	237,508,637	\$ 13,586,098	\$ 878	15,344
TOTALS		869,367	32,111,549,149	\$1,212,418,198	\$ 1,395	36,937

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GAS COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1980

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKLA GAS CO.	\$ 342,614,765	\$ 487,111,827	142.17%
ARKANSAS OKLAHOMA GAS CO.	20,075,421	23,496,704	117.04
ARKANSAS WESTERN GAS CO.	51,660,239	43,093,025	83.42
ASSOCIATED NATURAL GAS CO.	12,138,554	11,622,267	95.75
LOUISIANA-NEVADA TRANSIT CO.	1,389,830	3,043,935	219.01
MANSFIELD GAS, INC.	263,577	122,584	46.51
UNION GAS COMPANY OF ARK.	1,461,285	738,097	53.59
TOTALS	<u>\$ 429,603,671</u>	<u>\$ 569,228,439</u>	<u>132.50%</u>

ARKANSAS PUBLIC SERVICE COMMISSION

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS		MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
ARKLA GAS COMPANY	RES.	326,269	34,287,704	\$ 82,054,205	\$ 251	105
	COMM.	38,555	21,967,150	47,583,982	1,234	570
	INDUST.	1,272	156,485,789	347,589,664	273,262	123,023
	OTHER	7	2,359,194	9,883,976	1,411,997	337,028
	TOTAL	366,103	215,099,837	\$487,111,827	\$ 1,331	588
ARKANSAS OKLAHOMA GAS CO.	RES.	34,885	3,824,479	\$ 9,180,048	\$ 263	110
	COMM.	4,605	2,803,206	6,591,831	1,431	609
	INDUST.	65	3,535,474	6,854,914	105,460	54,392
	OTHER	13	390,014	869,911	66,916	30,001
	TOTAL	39,568	10,553,173	\$ 23,496,704	\$ 594	267
ARKANSAS WESTERN GAS CO.	RES.	61,070	6,250,655	\$ 16,293,294	\$ 267	102
	COMM.	9,330	4,401,530	10,779,510	1,155	472
	INDUST.	266	6,454,838	15,007,761	56,420	24,266
	OTHER	1	61,056	1,012,460	1,012,460	61,056
	TOTAL	70,667	17,168,079	\$ 43,093,025	\$ 610	243
ASSOCIATED NATURAL GAS CO.	RES.	15,176	1,530,854	\$ 5,023,882	\$ 331	101
	COMM.	1,900	674,862	1,917,199	1,009	355
	INDUST.	41	1,712,167	4,637,176	113,102	41,760
	OTHER	57	16,253	44,010	772	285
	TOTAL	17,174	3,934,136	\$ 11,622,267	\$ 677	229
LOUISIANA-NEVADA TRANSIT CO.	RES.	1,460	131,503	\$ 292,589	\$ 200	90
	COMM.	129	198,660	183,322	1,421	1,540
	INDUST.	1	2,435,689	1,727,786	1,727,786	2,435,689
	OTHER	14	1,054,103	840,238	60,017	75,293
	TOTAL	1,604	3,934,136	\$ 3,043,935	\$ 1,898	2,382

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	CUSTOMERS	MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
MANSFIELD GAS, INC.	RES. 601	48,593	\$ 96,798	\$ 161	81
	COMM. 59	13,176	22,432	380	223
	INDUST. 1	2,154	2,445	2,445	2,154
	OTHER -0-	-0-	909	-0-	-0-
	TOTAL 661	63,923	\$ 122,584	\$ 185	97
UNION GAS COMPANY OF ARK.	RES. 1,672	168,176	\$ 485,222	\$ 290	101
	COMM. 290	91,848	236,791	817	317
	INDUST. 8	7,280	15,490	1,936	910
	OTHER 1	192	594	594	192
	TOTAL 1,971	267,496	\$ 738,097	\$ 374	136
TOTALS	497,748	250,906,599	\$569,228,439	\$ 1,144	504

ARKANSAS PUBLIC SERVICE COMMISSION

FORTY-SEVENTH
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WATER AND SEWER COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1980

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	\$ 711,198	\$ 147,370	20.72%
GENERAL WATERWORKS OF PINE BLUFF, INC.	12,996,644	2,945,327	22.66
ISLAND WATERWORKS COMPANY	8,539	6,101	71.45
MOUNTAIN WATER CORPORATION	1,759,527	61,588	3.50
OZARK WATERWORKS, INC.	554,176	14,179	2.56
PULASKI SEWER CORPORATION	278,785	82,385	29.55
QUAPAW WATER COMPANY	3,971,944	329,669	8.30
RUSSELLVILLE WATER CO.	5,916,804	1,567,841	26.50
SHUMAKER PUB. SERV. - WATER	403,147	111,568	27.67
SHUMAKER PUB. SERV. - SEWER	146,961	30,854	20.99
64-71 HIGHWAY WATER CO.	180,687	58,819	32.55
SPRINGHILL WATER & SEWER	202,517	43,763	21.61
SPRINGHILL WATER & SEWER	202,517	23,400	11.55
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	18,850	6,351	33.69
TOTALS	<u>\$ 27,352,296</u>	<u>\$ 5,429,215</u>	<u>19.85%</u>

ARKANSAS PUBLIC SERVICE COMMISSION

FORTY-SEVENTH
ANNUAL REPORT

WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	METERED-GEN. CUSTOMERS	-0-	\$ -0-	\$ -0-
	FLAT RATE-GEN. CUSTOMERS	2,500	146,779	59
	ALL OTHER	-0-	591	-0-
	TOTAL	2,500	\$ 147,370	\$ 59
GENERAL WATERWORKS OF PINE BLUFF, INC.	METERED-GEN. CUSTOMERS	20,290	\$ 2,601,391	\$ 128
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	263	343,936	1,308
	TOTAL	20,553	\$ 2,945,327	\$ 143
ISLAND WATERWORKS CO.	METERED-GEN. CUSTOMERS	-0-	\$ -0-	\$ -0-
	FLAT RATE-GEN. CUSTOMERS	40	6,101	153
	ALL OTHER	-0-	-0-	-0-
	TOTAL	40	\$ 6,101	\$ 153
MOUNTAIN WATER CORP.	METERED-GEN. CUSTOMERS	-0-	\$ -0-	\$ -0-
	FLAT RATE-GEN. CUSTOMERS	1,145	53,368	47
	ALL OTHER	-0-	8,220	-0-
	TOTAL	1,145	\$ 61,588	\$ 54
OZARK WATERWORKS, INC.	METERED-GEN. CUSTOMERS	-0-	\$ -0-	\$ -0-
	FLAT RATE-GEN. CUSTOMERS	350	13,879	40
	ALL OTHER	-0-	300	-0-
	TOTAL	350	\$ 14,179	\$ 41

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
PULASKI SEWER CORPORATION	RESIDENTIAL	451	\$ 60,070	\$ 133
	COMMERCIAL	25	22,015	881
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	300	-0-
	TOTAL	476	\$ 82,385	\$ 173
QUAPAW WATER COMPANY	METERED-GEN. CUSTOMERS	2,430	\$ 247,924	\$ 102
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	815	81,745	100
	TOTAL	3,245	\$ 329,669	\$ 102
RUSSELLVILLE WATER CO.	METERED-GEN. CUSTOMERS	6,214	\$ 1,425,459	\$ 229
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	114	142,382	1,249
	TOTAL	6,328	\$ 1,567,841	\$ 248
SHUMAKER PUB. SERV. (WATER)	METERED-GEN. CUSTOMERS	256	\$ 54,085	\$ 211
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	23	57,483	2,499
	TOTAL	279	\$ 111,568	\$ 400
SHUMAKER PUB. SERV. (SEWER)	RESIDENTIAL	231	\$ 30,854	\$ 134
	COMMERCIAL	-0-	-0-	-0-
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	-0-	-0-
	TOTAL	231	\$ 30,854	\$ 134

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1980

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
64-71 HIGHWAY WATER CO.	METERED-GEN. CUSTOMERS	512	\$ 56,941	\$ 111
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	1,878	-0-
	TOTAL	512	\$ 58,819	\$ 115
SPRINGHILL WATER & SEWER	METERED-GEN. CUSTOMERS	195	\$ 43,763	\$ 224
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	195	\$ 43,763	\$ 224
SPRINGHILL WATER & SEWER	RESIDENTIAL	195	\$ 23,400	\$ 120
	COMMERCIAL	-0-	-0-	-0-
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	-0-	-0-
	TOTAL	195	\$ 23,400	\$ 120
SWANSON, J. W., INC.	METERED-GEN. CUSTOMERS	43	\$ 6,351	\$ 148
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	43	\$ 6,351	\$ 148
TOTALS		36,092	\$ 5,429,215	\$ 150

COMPLIANCE SECTION SCHEDULE "G"
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TELEPHONE COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT: OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1980

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ALLIED TEL. CO. OF ARK.	\$ 63,614,366	\$ 17,430,812	27.40%
ALLIED UTILITIES CORP.	8,617,770	2,521,556	29.26
ARKANSAS TELEPHONE CO.	5,482,922	908,954	16.58
BALD KNOB TELEPHONE CO.	2,412,113	741,430	30.74
BOONE COUNTY TELEPHONE CO.	21,890,863	6,068,339	27.72
CADDOAN TELEPHONE CO.	136,049	70,570	51.87
CENTRAL ARK. TEL. COOP.	3,502,950	458,959	13.10
CLEVELAND COUNTY TEL. CO.	1,165,319	487,671	41.85
CONTINENTAL TEL. CO. OF ARK.	67,143,977	22,191,332	33.05
CONTINENTAL TEL. CO. OF MO.	782,238	284,373	36.35
DECATUR TELEPHONE CO.	799,551	272,038	34.02
GEN. TEL. CO. OF THE S.W.	80,667,304	24,970,560	30.95
LAVACA TELEPHONE CO.	1,044,686	245,609	23.51
LIBERTY TEL. & COMMUNICATIONS	11,553,242	3,473,071	30.06
LIBERTY TELEPHONE CO.	6,777,329	1,481,056	21.85
LINCOLN-DESHA TEL. CO.	5,246,069	1,814,261	34.58
MADISON COUNTY TEL. CO.	3,271,711	697,552	21.32
MAGAZINE TEL. CO.	578,129	137,344	23.76
MOUNTAIN HOME TEL. CO.	15,932,315	4,757,781	29.86
MOUNTAIN VIEW TEL. CO.	2,770,373	872,489	31.49
NORTHERN ARK. TEL. CO.	4,777,546	1,591,464	33.31
PERCO TELEPHONE CO.	3,350,136	744,728	22.23
PRAIRIE GROVE TEL. CO.	5,817,503	1,415,260	24.33
REDFIELD TELEPHONE CO.	698,612	320,622	45.89
RICE BELT TEL. CO.	1,158,535	334,637	28.88
E. RITTER TELEPHONE CO.	5,840,963	1,500,057	25.68
SOUTH ARKANSAS TEL. CO.	4,890,790	960,629	19.64
SOUTHWEST ARK. TEL. COOP.	7,571,148	1,204,840	15.91
SOUTHWESTERN BELL TEL. CO.	1,063,168,042	242,385,256	22.80
TRI-COUNTY TELEPHONE CO.	8,735,156	1,277,957	14.63
UNION TELEPHONE CO., INC.	1,213,558	230,460	18.99
UNITED TEL. CO. OF ARK.	17,339,696	5,138,489	29.63
WALNUT HILL TELEPHONE CO.	4,434,226	1,248,914	28.17
WHITE RIVER TELEPHONE CO.	5,131,785	918,071	17.89
WICKES TELEPHONE CO.	3,792,307	671,534	17.71
YELCOT TELEPHONE CO.	4,101,135	1,008,023	24.58
YELL COUNTY TELEPHONE CO.	6,200,326	1,310,462	21.14
TOTALS	\$1,451,608,740	\$ 352,147,160	24.26

COMPLIANCE SECTION SCHEDULE "H"
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ARKANSAS PUBLIC SERVICE COMMISSION

FORTY-SEVENTH
ANNUAL REPORT

TELEPHONE COMPANIES - ARKANSAS ONLY
MAIN STATIONS
YEAR ENDED DECEMBER 31, 1980

COMPANY	MAIN STATIONS
ALLIED TEL. CO. OF ARK.	BUSINESS 5,287 RESIDENTIAL & RURAL 35,565 TOTAL 40,852
ALLIED UTILITIES CORP.	BUSINESS 1,410 RESIDENTIAL & RURAL 4,588 TOTAL 5,998
ARKANSAS TELEPHONE CO.	BUSINESS 488 RESIDENTIAL & RURAL 3,357 TOTAL 3,845
BALD KNOB TELEPHONE CO.	BUSINESS 219 RESIDENTIAL & RURAL 2,648 TOTAL 2,867
BOONE COUNTY TELEPHONE CO.	BUSINESS 1,874 RESIDENTIAL & RURAL 6,532 TOTAL 8,406
CADDOAN TELEPHONE CO.	BUSINESS 8 RESIDENTIAL & RURAL 235 TOTAL 243
CENTRAL ARK. TEL. COOP.	BUSINESS 106 RESIDENTIAL & RURAL 1,623 TOTAL 1,729
CLEVELAND COUNTY TEL. CO.	BUSINESS 166 RESIDENTIAL & RURAL 1,957 TOTAL 2,123
CONTINENTAL TEL. CO. OF ARK.	BUSINESS 3,721 RESIDENTIAL & RURAL 44,465 TOTAL 48,186
CONTINENTAL TEL. CO. OF MO.	BUSINESS 93 RESIDENTIAL & RURAL 978 TOTAL 1,071

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MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	MAIN STATIONS	
DECATUR TELEPHONE CO.	BUSINESS	145
	RESIDENTIAL & RURAL	529
	TOTAL	674
GEN. TEL. CO. OF THE S.W.	BUSINESS	9,527
	RESIDENTIAL & RURAL	52,592
	TOTAL	62,119
LAVACA TELEPHONE CO.	BUSINESS	92
	RESIDENTIAL & RURAL	811
	TOTAL	903
LIBERTY TEL. & COMMUNICATIONS	BUSINESS	504
	RESIDENTIAL & RURAL	6,272
	TOTAL	6,776
LIBERTY TELEPHONE CO.	BUSINESS	416
	RESIDENTIAL & RURAL	3,928
	TOTAL	4,344
LINCOLN-DESHA TEL. CO.	BUSINESS	519
	RESIDENTIAL & RURAL	5,194
	TOTAL	5,713
MADISON COUNTY TEL. CO.	BUSINESS	510
	RESIDENTIAL & RURAL	1,892
	TOTAL	2,402
MAGAZINE TEL. CO.	BUSINESS	50
	RESIDENTIAL & RURAL	631
	TOTAL	681
MOUNTAIN HOME TEL. CO.	BUSINESS	1,505
	RESIDENTIAL & RURAL	9,601
	TOTAL	11,106
MOUNTAIN VIEW TEL. CO.	BUSINESS	553
	RESIDENTIAL & RURAL	2,729
	TOTAL	3,282

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MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	MAIN STATIONS	
NORTHERN ARK. TEL. CO.	BUSINESS	367
	RESIDENTIAL & RURAL	3,594
	TOTAL	3,961
PERCO TELEPHONE CO.	BUSINESS	185
	RESIDENTIAL & RURAL	2,187
	TOTAL	2,372
PRAIRIE GROVE TEL. CO.	BUSINESS	340
	RESIDENTIAL & RURAL	4,739
	TOTAL	5,079
REDFIELD TELEPHONE CO.	BUSINESS	129
	RESIDENTIAL & RURAL	869
	TOTAL	998
RICE BELT TEL. CO.	BUSINESS	235
	RESIDENTIAL & RURAL	829
	TOTAL	1,064
E. RITTER TELEPHONE CO.	BUSINESS	505
	RESIDENTIAL & RURAL	3,410
	TOTAL	3,915
SOUTH ARKANSAS TEL. CO.	BUSINESS	385
	RESIDENTIAL & RURAL	2,319
	TOTAL	2,704
SOUTHWEST ARK. TEL. COOP.	BUSINESS	239
	RESIDENTIAL & RURAL	3,251
	TOTAL	3,490
SOUTHWESTERN BELL TEL. CO.	BUSINESS	101,426
	RESIDENTIAL & RURAL	472,739
	TOTAL	574,165
TRI-COUNTY TELEPHONE CO.	BUSINESS	346
	RESIDENTIAL & RURAL	3,722
	TOTAL	4,068

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TELEPHONE COMPANIES - ARKANSAS ONLY
MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1980

COMPANY	MAIN STATIONS	
UNION TELEPHONE CO., INC.	BUSINESS	67
	RESIDENTIAL & RURAL	209
	TOTAL	276
UNITED TEL. CO. OF ARK.	BUSINESS	2,341
	RESIDENTIAL & RURAL	12,466
	TOTAL	14,807
WALNUT HILL TELEPHONE CO.	BUSINESS	418
	RESIDENTIAL & RURAL	3,387
	TOTAL	3,805
WHITE RIVER TELEPHONE CO.	BUSINESS	243
	RESIDENTIAL & RURAL	2,905
	TOTAL	3,148
WICKES TELEPHONE CO.	BUSINESS	246
	RESIDENTIAL & RURAL	2,065
	TOTAL	2,311
YELCOT TELEPHONE CO.	BUSINESS	331
	RESIDENTIAL & RURAL	1,845
	TOTAL	2,176
YELL COUNTY TELEPHONE CO.	BUSINESS	418
	RESIDENTIAL & RURAL	3,198
	TOTAL	3,616
TOTAL MAIN STATIONS IN ARKANSAS		845,275